- Smooth, trouble-free software upgrades and parameter synchronisations.
- Allows for remote overview of handset status.
- Removes the need to collect handsets for administration and upgrading.
- Remote configuration capability allows system administrators to enjoy substantial benefits in terms of time management.
- Personal settings are easily saved and retrieved – ideal for users who share handsets.
- Reduced administration contributes significantly to increased cost efficiency.
- Supports DECT / IP-DECT / WiFi

Simply a smarter solution

For users, the advantages are equally impressive. Personal settings can be applied then saved centrally. The requirement to leave the handset with the system administrator is removed, so interruptions to the working day are less frequent. Also, the user is never in any doubt as to whether their handset is completely up to date – the CM platform sees to this.

In environments where a handset may have multiple users, the CM platform offers many practical, smart benefits. When one user starts their working shift and collects a handset, they simply key in their details and personal settings, telephone numbers and other important information is instantly applied. In other words, although the handset might be shared, it becomes 'theirs' again for the duration of their shift. This feature is especially practical when users have optimised their handsets for their particular job. In hospitals, for example, where fast connection to a group saved in a particular user's personal settings is vital. Also, if a handset becomes inoperable for some reason, personal settings have been saved by the system so retrieving them is a matter of accessing the CM platform and applying them to a new handset.

CENTRALIZED MANAGEMENT — AN EFFECTIVE PLATFORM FOR EASIER DEVICE MANAGEMENT

DEVICE MANAGER

CENTRALIZED MANAGEMENT
AN EFFECTIVE PLATFORM FOR EASIER DEVICE MANAGEMENT

For system administrators, Centralized Management delivers many benefits. Through an intuitive interface, handset upgrades can be applied easily and quickly. The platform also simplifies monitoring.
If handsets are spread over multiple locations, there is no longer any requirement for administrators to travel in order to carry out upgrades thanks to the platform's remote configuration capability.

Some common problems expressed include:

- Introducing handsets into operation is too time consuming
- It is simply not worth the effort to upgrade handsets even if new, vastly superior software is available
- Users have to reapply all settings if a handset is damaged or loast
- Users apply settings they do not require or have no control over – this leads to unnecessary fault reporting and disturbances
- Handsets are not used optimally, as users do not understand or have time to apply the most effective or suitable settings

At Ascom, we carefully considered these issues. The result is our Centralized Management platform for device management.

Reflecting your demands for flexibility and cost efficiency
Many commercial enterprises and public service providers use communication systems with multiple handsets. By their nature, these working environments place more complex demands in terms of system administration. Without an effective solution that reflects these demands, both system administrators and handset users can experience a great deal of frustration and time wasted. In turn, this is counter-productive in terms of cost efficiency.

Software downloads from a single point of administration
Previously, in order for upgrades or new settings to be applied, the system administrator had to collect all the handsets and carry out this task manually. This is no longer the case. Our new generation of handsets are Centralized Management (CM) capable. This enables the administrator to apply all upgrades from one place - no fuss, no collection and thanks to improved system overview, no doubt as to whether every handset has been upgraded. DECT handsets are synchronised automatically when they are returned to their cradle while IP-DECT handsets can receive Over The Air (OTA) upgrades and synchronisation.

Improved overview capability delivers increased cost efficiency
Centralized Management allows the system administrator to create, apply and manage specific templates for all types of user groups, optimising both usage and operational efficiency. This feature is particularly effective in cases where large amounts of handsets are in daily operation by users with specific tasks – nurses in hospitals, for example. And if a large number of new handsets are to be installed, this operation is simplified considerably with our CM platform, as it allows for fast, effective configuration of all the handsets at one time, by one administrator from one location. As a result of the reduced travel requirement, your operation can reduce its carbon footprint and enjoy greater cost efficiency.

Time is valuable – why not apply a system that recognises this?